



COUNCIL OF CALIFORNIA COMMUNITY COLLEGES CHIEF LIBRARIANS

AN LSP SHOWCASE

PRESENTATIONS FROM THE LIBRARY SERVICES PLATFORM WORKGROUPS

MAY 15, 2020

Analytics Work Group

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[Benhui Zou](#), Palomar College

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[Florence Espiritu](#), Diablo Valley College

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[Joyce Peacock](#), Reedley College

[Katrina Rahn](#), City College of San Francisco

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Analytics Work Group

Charge:

- The Analytics work group will develop workflows and documentation for systemwide reporting needs that support all CCC libraries, streamline current analytic procedures, and identify available reports that relate most closely to the needs of our system.

Analytics Work Group

Actual work

- Investigations: What is Analytics? What is it for?
- What are key resources?
- How can we collaborate?

Analytics Work Group

What is Analytics for?

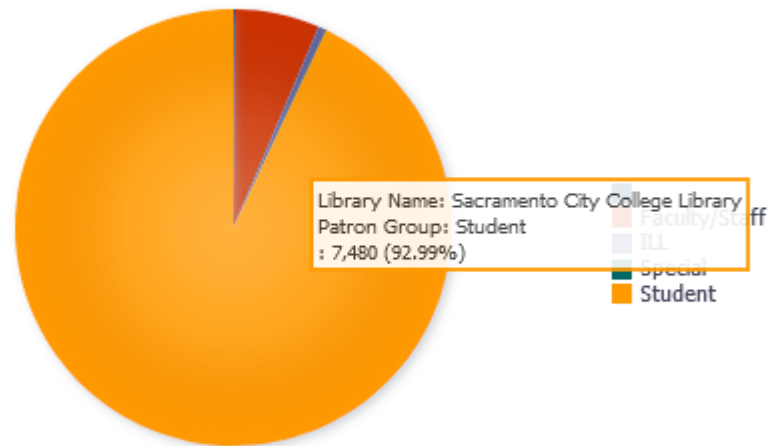
- Answer factual questions

Analytics Work Group

What is Analytics for?

- Answer factual questions

Items loaned by User Group



Sacramento City College Library

Analytics Work Group

What is Analytics for?

- Answer factual questions
- Produce data for external reports; stakeholders
- Get work done
- Use data to inquire, assess and improve

Where does it take place?

- Institution-Level (Library/Libraries)
- System-wide – Network Zone Analytics

Analytics Work Group

What are key resources?

- [Getting started with Alma Analytics: Recommendations](#) (published on LSP Wiki October 2019)
- [CSU videos](#); single best introduction in existence
- Out-of-the-box Alma reports
- Ex Libris [Ask the Experts](#) recorded webinars/handouts
- Current – [Best of Knowledge Days 2020!](#)

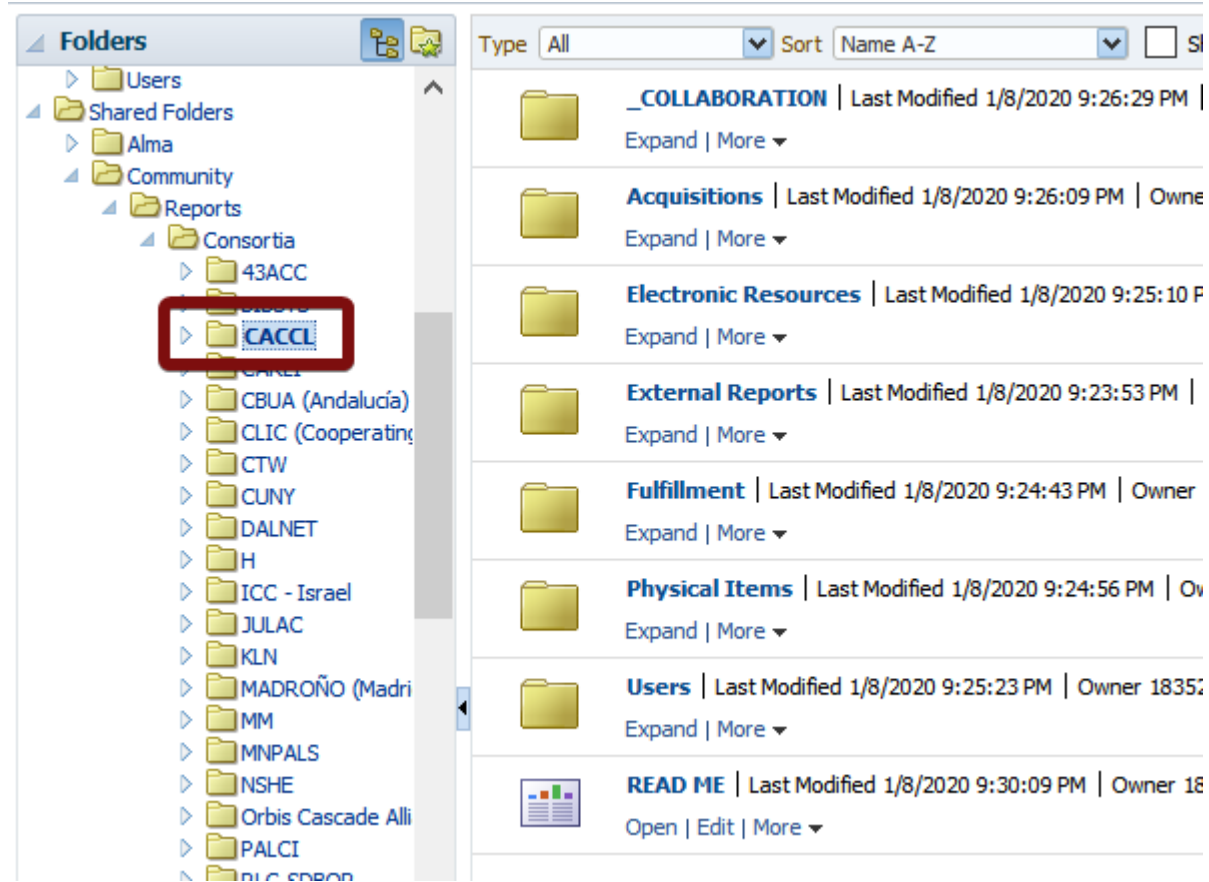
Analytics Work Group

How can we collaborate?

- Consortial folder

Analytics Work Group

Consortial folder:



Analytics Work Group

How can we collaborate?

- Consortial folder
 - Consortial Folder Policy (approved Feb. 2020); naming convention; guidelines for maximize adaptability of guides; collaboration folder
- Webinar-style workshops
 - Feb. 18 and March 10; recordings listed on LSP Wiki

Analytics Work Group

Webinar-style workshops

- February 18
 - Fines and fees report
 - Overdue books report
 - Count of items loaned by title
- March 10
 - Usage of titles purchased under a particular fund (Equity-related)
 - Expenditure and usage report by funding source
 - Physical item requests stuck in transit (with conditional formatting)
 - Primo dashboard

Recordings available at LSP wiki page

Analytics Work Group

Current projects

- Guide to IPEDS report
- Guide to setting up COUNTER reports in Alma

Future projects

- How else can this work group help CCC libraries?
- What *system-wide* Analytics projects can we accomplish?
- What do we need to do *within Alma* to accomplish more with Analytics?

Thank you.

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